



PINPAD OFFLINE

The possible causes could be a lack of power or it is attached to the wrong com port. There is something set up incorrectly in the PC Bios affecting the PINpad. The PINpad is damaged. Check the power and the com ports. Try restarting the PC. See if the PINpad is damaged by looking at the screen. Recheck the power and com ports. This is a common error that is simple to fix. If the com port is not responding the machine may have to be rebooted to "free" the com port.